

Sector Led Improvement

Care Experienced Service

The Scope

Re visit / Desk Top Review

Quality of Pathway Planning

Supervision

Pathway Plan Reviews

Management Oversight

Impact of changes

Participation

Process

Discussions were held with :

- Assistant Director
- Head of Service
- Service lead
- Care Experienced Team Managers
- Manager No limits Hub

Desk Top Reviewed of 25 children's files

Headlines Strengths

There are clear improvements in the services to young people since our last visit

No Limits Hub has gone from strength to strength

There are a range of activities available for young people as well as a valuable drop in offer

Young people are being actively engaged in the design and development of services in the Hub

Young people are being actively engaged in the design and development of the care leaver offer

Detailed action plan is being used as a working document to ensure robust oversight of implementation and continuous improvement

Strong partnerships are ensuring a range of services are being provided for care experienced young people

Evidenced excellent case note from a worker in the Hub that showed the young person had been given a safe space and time to talk

Headlines Strengths

Managers and leaders are proactively engaging the workforce in the development of the service

Strong corporate and partner support

Management oversight is evident on cases

Evidence in case notes of positive relationships being developed with young people

Case summaries on the whole are the one place that is kept up to date with information

There were lots of good example of the tenacity and drive from the homelessness prevention officer

Case notes written to the young person and contain analysis

Good evidence of the reviewing officer trying to provide guidance and structure for the PA

Quality of the supervision more recently undertaken by team manager were good

Areas for Consideration

Slip Partners recognise that work is on going to have a fit for purpose Pathway Plan template, but the plans still need to improve:

They are not written to the young person

Financial entitlements are not clear

Information was often copied forward even though it was no longer relevant

Visiting frequency included in the Pathway Plans is standard 8 weekly even though the needs of the young person may require more frequent visits and workers are visiting more regularly

Pathways Plans are too generic and don't clearly show what the PA can do to help and support the young person

SLIP Partners did not see strong evidence of co-working and the influence of the PAs on plans prior to transfer at 18

Areas for Consideration

Supervision

Reason for involvement needs to be current and not have information for example about why the young person was removed from their parents 5 years ago

Some supervisions had the same tasks copied forward several times and are too generic

The voice of the child should contain their views, wishes and aspirations for their future this is not achieved by copy and pasting the case note of the last visit

Pathway Plan Reviews

Many are still being completed without involvement of the young person

Pathway Plans are still not being updated following the reviews

Recommendations

Continue with the implementation of your improvement plan

Accelerate improvement in pathway planning

We have seen improvements in supervision with arrangements for oversight, this needs to be role out across all workers

Entitlements need to be front and centre on the young person's record

Keep developing the HUB, confidence will build, learning from what goes well and not so well